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Netsite: http://eman-dev/EMAN/Documentation/user_guide/alert_service/index.cgi

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User Guide Alert Service (Personal Pager)

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Step Four Add a Private Alert Group

Once you have created a User Alert Profile you may also create a Private Alert Group. Private Alert Groups differ from public groups in that they are not shared and they contain alert configurations that are specific to your needs.

1. Choose 'User Alert Groups' from the Alert home page.
2. Select 'Private' under 'Group Type' and then choose 'Add'.
3. Configure the options for the Private Alert Group and then choose 'Create'.
4. The list box next to the 'Group Table' label contains the following:
 - Profile
 - Alerts - Application Availability
 - Alerts - Host Availability
 - Alerts - SNMP Traps
 - Hosts
 - Monitors

Highlight each item you wish to configure, then press the 'Go' button to view and modify the configuration options. Repeat for each item until you have configured all options for the alerts you want to receive.

NOTE: There are configuration dependencies between the items in the 'Group Table' list box. For example, if you configure 'Alerts - Host Availability', you must also configure 'Hosts' and 'Monitors'.

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Overview

The Alert Management portion of EMAN provides a very flexible email and epage alert notification of network events that you specify in private or shared profiles. The following network events can be monitored:

- Application Availability
- Host Availability
- SNMP Traps

QuickSteps

In order to get up and running quickly with Alert Service follow these 4 steps:

Step One Add an Alert Profile

The first step with Alert Service is to create an User Alert Profile. This profile allows you to customize how and when you will be notified by Alert Service.

1. Choose 'User Alert Profile' from the Alert Service main menu
2. Select the 'Add' button.
3. Configure the options for your User Alert Profile and press the 'Create' button.

See Also: Modify, View and Delete a user alert profile.

Step Two Subscribe to a Public Alert Group

Once you have created a User Alert Profile you may subscribe to any existing Public Alert Groups that have been created by other users. Public groups contain commonly monitored applications, hosts, and SNMP traps that are defined once and shared by groups of users.

1. Press the 'Go' button next to Subscribe/Unsubscribe - Public Alert Group.
2. Highlight desired public alert groups inside the Available Groups' scroll box and press the 'Add Groups' button to move them to the Subscribed Groups' scroll box.
3. To unsubscribe from a public alert group highlight the group inside the Subscribed Groups' scroll box and press the 'Remove Group' button.

Step Three Add a Public Alert Group

It's easy to create and customize a new public group to be shared with other users. For example, you may want to create a public alert group to track the availability of several applications across a specific group of servers. This kind of customized alert notification is easily done with Alert Service.

1. Choose 'User Alert Groups' from the Alert Service main menu
2. Select 'Public' under 'Group Type' and then choose 'Add'.

3. Configure the options for the Public Alert Group and then choose 'Create'.
4. The list box next to the 'Group Table' label contains the following:

- Profile
- Alerts - Application Availability
- Alerts - Host Availability
- Alerts - SNMP Traps
- Hosts
- Monitors

Highlight each item you wish to configure, then press the 'Go' button to view and modify the configuration options. Repeat for each item until you have configured all options for the alerts you want to receive.

NOTE: There are configuration dependencies between the items in the 'Group Table' list box. For example, if you configure 'Alerts - Host Availability', you must also configure 'Hosts' and 'Monitors'.

See Also: [Modify](#), [View](#) and [Delete](#) a public alert group.

Step Four Add a Private Alert Group

Once you have created a User Alert Profile you may also create a Private Alert Group. Private Alert Groups differ from public groups in that they are not shared and they contain alert configurations that are specific to your needs.

1. Choose 'User Alert Groups' from the Alert home page.
2. Select 'Private' under 'Group Type' and then choose 'Add'.
3. Configure the options for the Private Alert Group and then choose 'Create'.
4. The list box next to the 'Group Table' label contains the following:

- Profile
- Alerts - Application Availability
- Alerts - Host Availability
- Alerts - SNMP Traps
- Hosts
- Monitors

Highlight each item you wish to configure, then press the 'Go' button to view and modify the configuration options. Repeat for each item until you have configured all options for the alerts you want to receive.

NOTE: There are configuration dependencies between the items in the 'Group Table' list box. For example, if you configure 'Alerts - Host Availability', you must also configure 'Hosts' and 'Monitors'.

See Also: [Modify](#), [View](#) and [Delete](#) a user alert profile.

Modify an Alert Profile

1. Choose 'User Alert Profile' from the main menu.
2. Select the 'Modify' button.
3. Modify your Alert User Profile and press the 'Update Profile' button.
4. Your profile will be updated.

View an Alert Profile

1. Choose 'User Alert Profile' from the main menu
2. Select the 'View' button.
3. Select the user profile you wish to view from the 'User' scroll box.
4. Press the 'View User Profile' button.
5. The selected user's Profile, Private Alert Groups and Public Alert Groups are displayed.

Delete an Alert Profile

1. Choose 'User Alert Profile' from the main menu.
2. Select the 'Delete' button.
3. Press the 'Remove Profile' button.

Note: It may take up to 15 minutes for a deletion to take effect.

Modify a Public Alert Group

1. Choose 'User Alert Groups' from the main menu.
2. Select 'Public' under 'Group Type' and then choose 'Modify'.
3. Specify the Alert Group you wish to modify from the 'Group Name' scroll box.
4. The list box next to the 'Group Table' label contains the following:

- Profile
- Alerts - Application Availability
- Alerts - Host Availability
- Alerts - SNMP Traps
- Hosts
- Monitors

Highlight each item you wish to modify, then press the 'Go' button to view and modify the configuration options. Repeat this for each item until you have configured all the alerts you want to receive.

NOTE: There are configuration dependencies between the items in the 'Group Table' list box. For example, if you configure 'Alerts - Host Availability', you must also configure 'Hosts' and 'Monitors'.

View a Public Alert Group

1. Choose 'User Alert Groups' from the main menu.
2. Select 'Public' under 'Group Type' and then choose 'View'.
3. Specify the Alert Group you wish to modify from the 'Group Name' scroll box.
4. The list box next to the 'Group Table' label contains the following:

- All
- Profile
- Alerts - Application Availability
- Alerts - Host Availability
- Alerts - SNMP Traps
- Hosts
- Monitors

Specify which kind of information you would like to view, then press the 'Go' button.

Delete a Public Alert Group

1. Choose 'User Alert Groups' from the main menu.
2. Select 'Public' under 'Group Type' and then choose 'Delete'.
3. Select the Alert Group you wish to delete from the 'Group Name' scroll box, then press the 'Go' button.
4. Select 'Remove' and The selected Alert Group is deleted.

Modify a Private Alert Group

1. Choose 'User Alert Groups' from the main menu.
2. Select 'Private' under 'Group Type' and then choose 'Modify'.
3. Specify the Alert Group you wish to modify from the 'Group Name' scroll box.
4. The list box next to the 'Group Table' label contains the following:

- Profile
- Alerts - Application Availability
- Alerts - Host Availability
- Alerts - SNMP Traps
- Hosts
- Monitors

Highlight each item you wish to modify, then press the 'Go' button to view and modify the configuration options. Repeat this for each item until you have configured all the alerts you want to receive.

NOTE: There are configuration dependencies between the items in the 'Group Table' list box. For example, if you configure 'Alerts - Host Availability', you must also configure 'Hosts' and 'Monitors'.

View a Private Alert Group

1. Choose 'User Alert Groups' from the main menu.
2. Select 'Private' under 'Group Type' and then choose 'View'.
3. Specify the Alert Group you wish to modify from the 'Group Name' scroll box.
4. The list box next to the 'Group Table' label contains the following:

- All
- Profile
- Alerts - Application Availability
- Alerts - Host Availability
- Alerts - SNMP Traps
- Hosts
- Monitors

Specify which kind of information you would like to view, then press theGo' button.

Delete a Private Alert Group

1. Choose 'User Alert Groups' from the main menu.
2. Select 'Private' under 'Group Type' and then choose 'Delete'.
3. Select the Alert Group you wish to delete from the 'Group Name' scroll box, then press theGo' button.
4. The selected Alert Group is deleted.

How It Works

Related Tools

Path: http://eman/EMAN/Documentation/user_guide/alert_service/quickstart.html

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